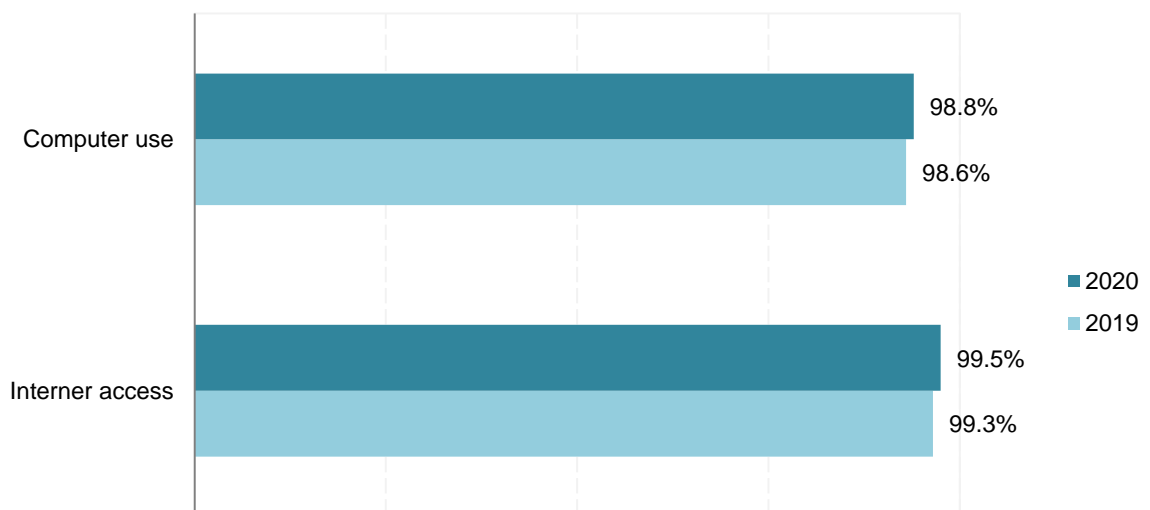# ICT usage in enterprises in Montenegro
in 2020

In Montenegro 98.8% of surveyed enterprises reported on the use of computers in their activities. **All data in this release refers only on enterprises which use computers in 2020.**
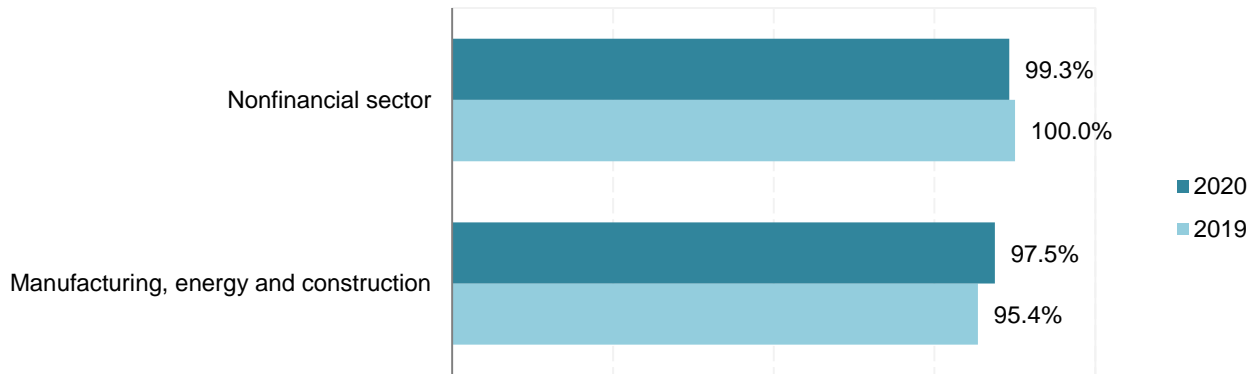
When it comes to the Internet, the results of survey show that 99.5% of the enterprises, have access to the Internet.

Graph 1: Usage of computers and Internet access in enterprises
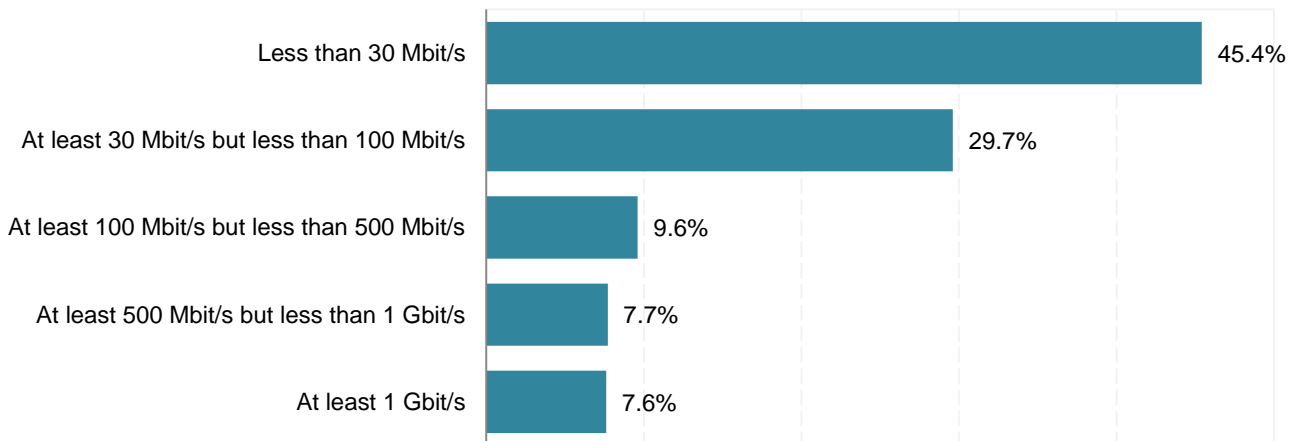

Computer use — 98.8% (2020), 98.6% (2019)

Interner access — 99.5% (2020), 99.3% (2019)

Legend: ■ 2020 ■ 2019

Percent of enterprises which use computers in their business is increased for 0.2% compared to the 2019 year.

Graph 2: Usage of computers by sectors

Nonfinancial sector
- 99.3%
- 100.0%

Manufacturing, energy and construction
- 97.5%
- 95.4%

Legend: 2020, 2019

When we look at the use of computers in enterprises according to sectors, the percentage of enterprises that use computers in the non-financial sector is increased by 1.8% compared to enterprises from manufacturing sector, energy and construction sectors.
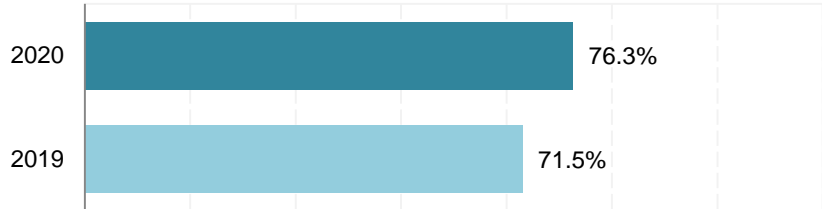
Graph 3: Maximum contracted download speed of the fastest Internet

- Less than 30 Mbit/s — 45.4%
- At least 30 Mbit/s but less than 100 Mbit/s — 29.7%
- At least 100 Mbit/s but less than 500 Mbit/s — 9.6%
- At least 500 Mbit/s but less than 1 Gbit/s — 7.7%
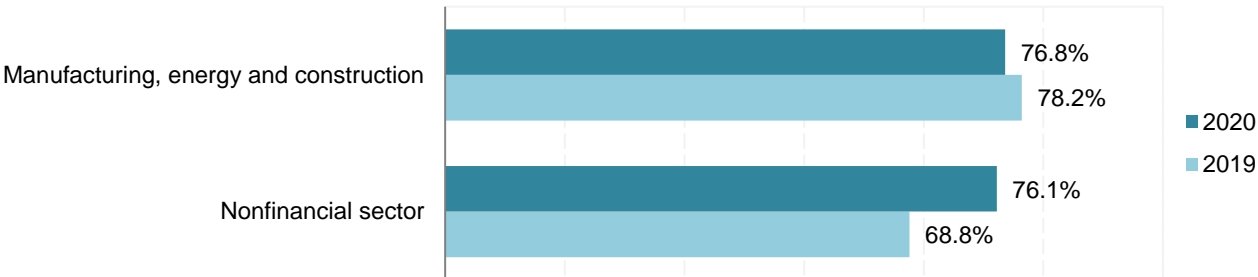- At least 1 Gbit/s — 7.6%

Survey results show that 45.4% of enterprises to access the Internet use a top speed of less than 30 Mbit/s, 29.7% of enterprises said they use the Internet connection speed of at least 30 Mbit/s, but less than 100 Mbit/s, while 9.6% of enterprises said they use the Internet speed of at least 100Mbit/s but less than 500 Mbit/s.

Percentages of enterprises which use mobile broadband connections type is increased for 4.8% compared to the previous year.

Graph 4: Usage mobile connection for internet access

Year	Percentage
2020	76.3%
2019	71.5%

Graph 5: Usage a mobile connection to access the Internet by sector

Sector	2020	2019
Manufacturing, energy and construction	76.8%	78.2%
Nonfinancial sector	76.1%	68.8%

Graph 6: Usage external Internet connections in enterprises

| Connection type	2020	2019
DSL and other fixed broadband Internet connections	98.6%	98.5%
Mobile broadband connection	76.3%	71.5%
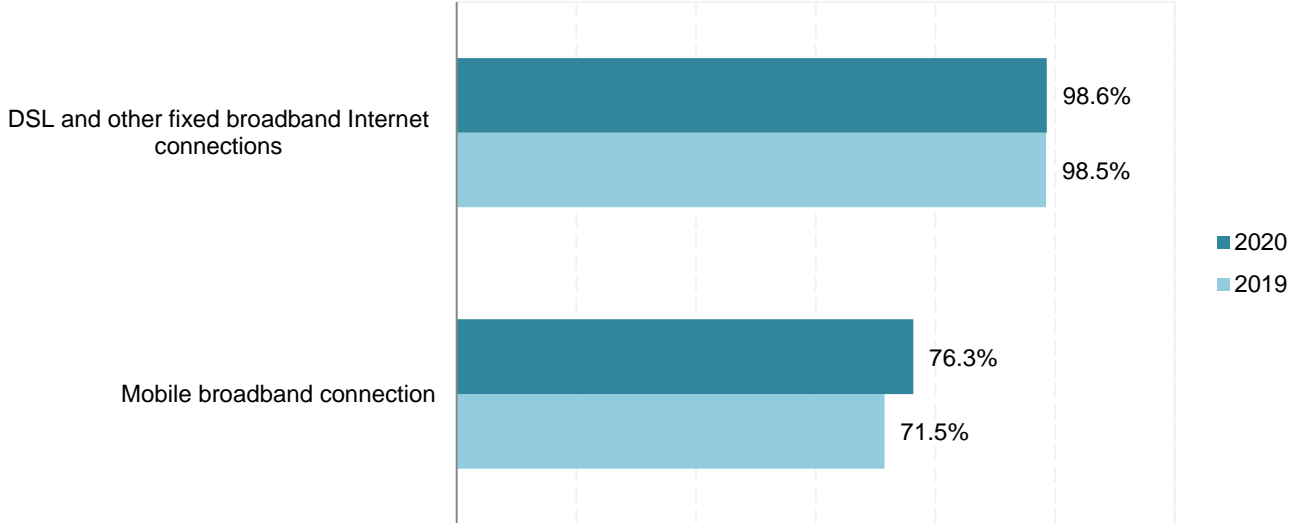
Of the enterprises that have access to the Internet, 98.6% said they use DSL or some other type of fixed broadband connection to the Internet, while 76.3% of enterprises said they use mobile broadband connection.

Graph 7: Usage of Website
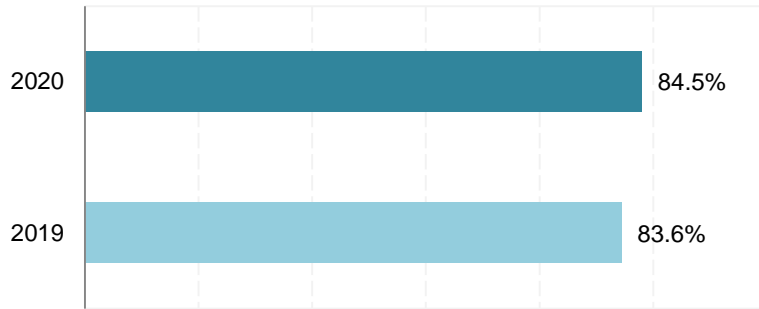
The percentage of enterprises that have a Website is 84.5%. Compared to the previous year, the number of enterprises that have a website increased by 0.9%.

Graph 8: Providing services by Website
(multiple answers possible)
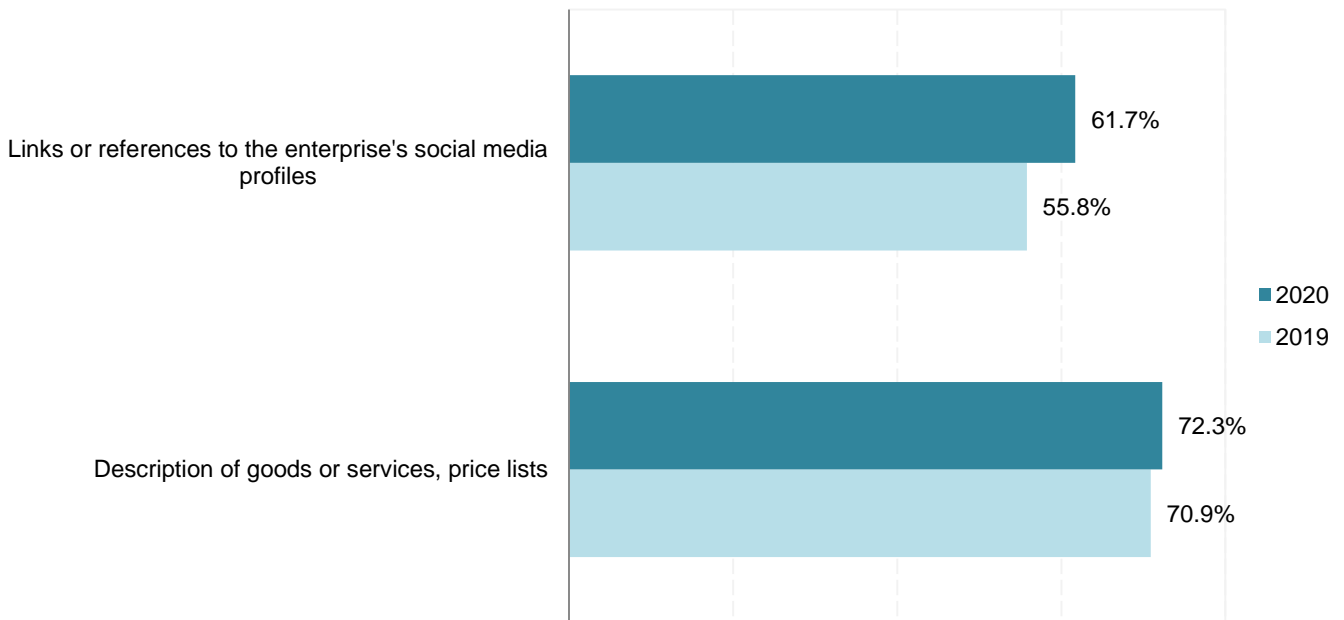
Of the enterprises with Website, 72.3% of enterprises allow access to description of goods or services and price lists, while 61.7% enterprises responded that they have links or references to the enterprise's social media profiles.

METODOLOGICAL NOTES

Statistical Office of Montenegro conducts survey on the use of information and communication technologies in Montenegro. This survey refers to the use of information and communication technologies in enterprises.

Basic information about survey:

- ✓ The aim of the survey is to collect the data on presence and usage of ICT by enterprises in sectors by NACE Rev 2 classification: administrative and support service activities; construction; information and communication; real estate activities; manufacturing, electricity, gas, steam and air conditioning; water supply, sewerage, waste management and remediation activities; professional, scientific, and technical activities; transport and storage; wholesale and retail trade; repair of motor vehicles and motorcycles; accommodation and food service activities.
- ✓ A stratified sample - sample size is 732 enterprises.
- ✓ Telephone interview.
- ✓ The target group are enterprises with 10 or more employees by activity (NACE Rev. 2).
- ✓ Reference period for most questions is 2020 while some issues related to the entire 2019.