

Postal activities and telecommunication 2012

This release presents data on postal and telecommunication services, infrastructure, services, income and number of employees by business structure at the end of year.

The number of minutes spent in fixed telecommunication in 2012 compared with 2011 decreased 3.6%.

The number of minutes spent in mobile telecommunication 2012 compared with 2011 increased 9.3%.

Graph 1. Annual indices of fixed and mobile telecommunication minutes

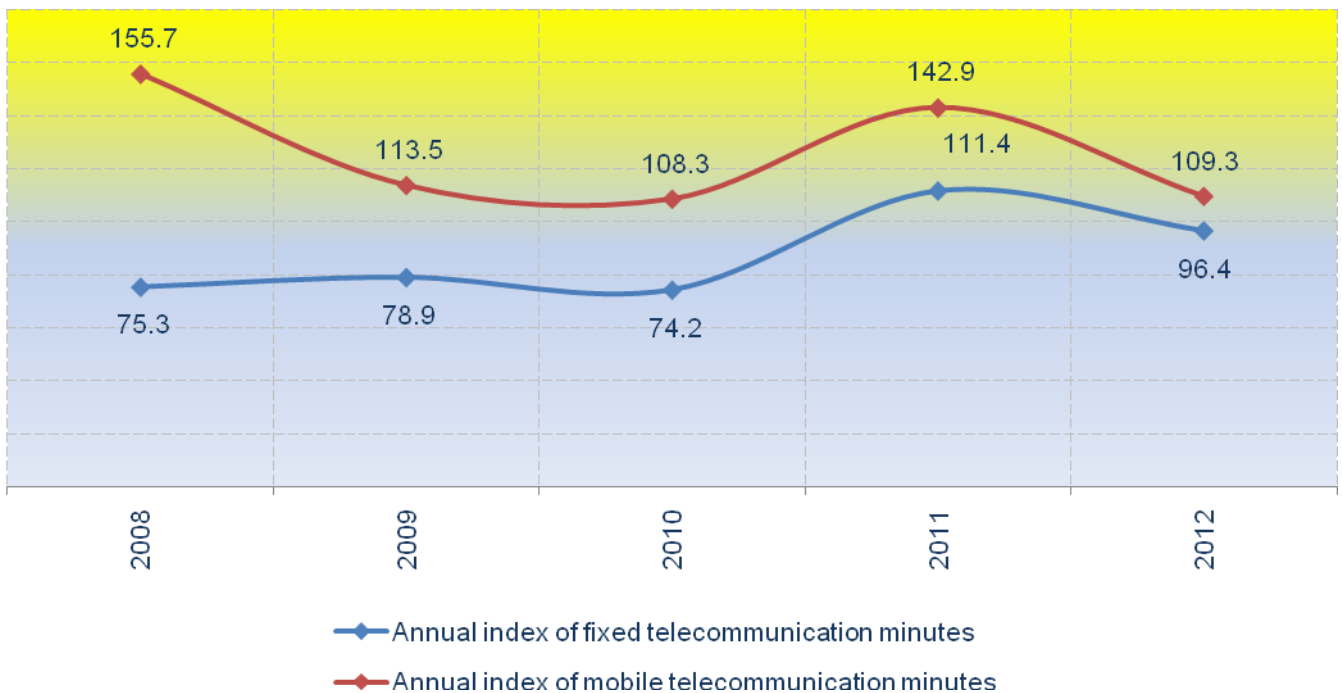


Table 1.Quantity indicators in postal activities

Name	Year		Index
	2011	2012	<u>2012</u> <u>2011</u>
POSTAL NETWORK AND MEANS OF TRANSPORT			
Postal network units to provide postal services	135	135	100.0
Post offices	46	46	100.0
Front post offices	34	45	132.4
Seasonal post offices	7	4	57.1
Contracting post offices	48	50	104.2
Means of transport, total	277	279	100.7
Post chaises	25	23	92.0
Mopeds, bicycles and tricycles	222	222	100.0
Other	30	34	113.3
NUMBER OF EMPLOYEES AT THE END OF THE YEAR			
Total number of employees	894	879	98.3
of which: women	426	363	85.2
Number of postmen	256	250	97.7
LETTER POST SERVICE, <i>in thousands of pieces</i>			
Letters	20 488	25 879	126.3
Packages	29	37	127.6
Registered items	4 273	4 448	104.1
Other printed papers	594	497	83.7

Table 2.Quantity indicators in telecommunication activities

Name	Year		Index
	2011	2012	<u>2012</u> <u>2011</u>
MINUTES SPENT IN TELECOMMUNICATION SERVICES			
Fixed telecommunication minutes spent, <i>thousands</i>	423 869	408 638	96.4
Mobile telecommunication minutes spent, <i>thousands</i>	1 803 764	1 972 182	109.3
STATISTICS OF SUBSCRIBERS			
Fixed-line subscribers, <i>total</i>	170 856	170 212	99.6
Residential subscribers	148 626	147 879	99.5
Business subscribers	22 230	22 333	100.5
Mobile subscribers, <i>total</i>	1 159 112	990 869	85.5
Number of subscribers under contract	460 155	316 113	68.7
Pre-paid subscribers	698 957	674 756	96.5
EMPLOYEES			
Total number of employees	1 284	1 307	101.8
Of which: women	595	612	102.9
TOTAL REVENUES <i>in thousands EUR</i>			
Total billed revenue	242 464	235 407	97.1
Revenues from fixed telephony	26 312	24 893	94.6
Revenues from mobile telephony	139 387	134 521	96.5
Other income	76 765	75 993	99.0

METHODOLOGICAL NOTES

Data source

The data of postal and telecommunication activities are the result of regular annual survey on reporting units with postal activities and telecommunication as the main activity.

Coverage

Surveys cover enterprises classified in the Classification Unit Register according to the activity classification in Section H (Postal activities), Area 53, and Section J (Telecommunication), Area 61.

Definitions

Postal service is a service of receiving, processing, transfer, and delivering letter mails in accordance with accepted standards.

Postal network of universal postal operator is a set of postal facilities, equipment, and other means which are connected in a universal, technical and technological unity for purpose of providing universal postal service.

Postal office is considered as the office space in which a public operator performs postal services.

Contracted post offices operate under a contract concluded between the public operator and legal or natural person on behalf of the public postal operator.

Front post office that temporarily opens to perform certain postal services in places where, because of some event brings together a number of users, using a postal stamp with the postal code and name of the postal office to which it belongs.

Seasonal post office are open due to increased demand for services (e.g. during the tourist season).

Letter is a type of communication in written form on paper or other appropriate data carrier, which must be sent and delivered to the address indicated by the sender on the item or letter cover.

Package is a postal consignment containing goods and items.

Registered mail is the item for which the sender is issued a certificate of acceptance and shall be delivered to the recipient with the signature in case of loss, damage or reduced content of the prescribed fee paid damages.

Other printed papers are printed publications issued by the publisher of a daily, occasionally or in a given period (newspapers and magazines).

Telecommunication services cover transfer of voice, data, text, and sound, and video material by the transmission equipment based on a single technology or combination of several technologies.

Fixed telecommunication is a service providing to users the access to public fixed network at the fixed location, and the use of public accessible telephone service at the fixed location.

Mobile telecommunication is a service providing to users the access to public mobile network, and the use of mobile telecommunication services.

Subscriber means any natural or legal person who is the provider of publicly available communications services contracted for the purpose of using these services and their provision by the operator.

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20000 Podgorica, IV Proleterske 2, Phone (+382) 20 230-811, Fax (+382) 20 230-814

The release prepared by:

Jelena POPOVIC
Phone: +382 20 231 004;
e-mail: contact@monstat.org