

OSTALE USLUGE

Izvori i metode prikupljanja podataka

Osnovni izvori podataka su privredna društva koja obavljaju privrednu djelatnost po KD 2010 u sektorima H – Saobraćaj i skladištenje, I - Usluge smještaja i ishrane, J - Informisanje i komunikacije, K - Finansijske djelatnosti i djelatnost osiguranja, L - Poslovanje nekretninama, M - Stručne, naučne i tehničke djelatnosti, N - Administrativne i pomoćne uslužne djelatnosti, P - Obrazovanje, Q - Zdravstvena i socijalna zaštita, R - Umjetničke, zabavne i rekreativne djelatnosti i S - Ostale uslužne djelatnosti.

Obuhvat

Istraživanje se sprovodi metodom uzorka.

Za oblikovanje okvira za uzorak upotrijebljen je Statistički biznis registar. Istraživanjem su obuhvaćeni svi veliki i srednji poslovni subjekti (poslovni subjekti s 50 i više zaposlenih), dok su mali poslovni subjekti izabrani slučajnim stratifikovanim uzorkom. Stratifikacija uzorka sprovodi se prema pretežnoj djelatnosti i veličini poslovnog subjekta.

Pretežna djelatnost određena je za svaki poslovni subjekat u skladu sa Klasifikacijom djelatnosti Nace Rev. 2.

Kriterijum za određivanje veličine poslovnog subjekta je broj zaposlenih.

Definicije

Promet je ukupni iznos obračunat za prodaju robe ili za obavljanje usluge u izvještajnom periodu. Taj iznos odgovara tržišnoj prodaji roba i usluga trećim licima. Promet obuhvata sve poreze i takse na robu i usluge koje je poslovni subjekt fakturisao osim poreza na dodatu vrijednost koju je poslovni subjekt fakturisao vis-à-vis svoga kupca i ostali slični popusti, rabati i porezi direktno vezani uz promet.

Promet takođe obuhvata sve ostale troškove (transporta, pakovanja itd.) prema kupcu, čak i kad su ti troškovi posebno iskazani na računu. Smanjenje cijena, rabati i popusti i vrijednost vraćene isporuke moraju se odbiti. Smanjenje cijena, rabati i popusti naknadno odobreni kupcu, npr. na kraju godine, ne uzimaju se u obzir. Prihod klasifikovan kao ostali poslovni prihod, finansijski prihod i vanredni prihod u računima preduzeća isključuje se iz prometa. Subvencije primljene od države ili institucija Evropske unije se takođe isključuju.

Promet se iskazuje u tekućim cijenama koje važe u vrijeme izdavanja računa.

OTHER SERVICES

Sources and methods of data collection

Data sources for the creation of the Services questionnaire are bookkeeping and other documentation of a business entity.

The main data sources are companies engaged in business activity at 2010 KD in the sectors H - Transportation and storage, I - Accommodation and food service activities, J - Information and communication, K - Financial and insurance activities, L - Real estate activities, M - Professional, scientific and technical activities, N - Administrative and support service activities, P - Education, Q - Human health and social work activities, R - Arts, entertainment and recreation, and S - Other service activities.

Coverage

The survey is based on the sample method.

The Statistical Business Register was used to create a sample framework. The survey covered all large and medium-sized business entities (employing 50 and more persons), while small business entities were selected by using the random stratified sample. The stratification of a sample was carried out according to the prevailing activity and size of a business entity.

The prevailing activity was defined for every business entity in line with the Classification of activities Nace Rev.2.

The criteria for defining the size of a business entity was the number of persons in employment.

Definitions

Turnover comprises the totals invoiced by the observation unit during the reference period, and this corresponds to market sales of goods or services supplied to third parties. Turnover includes all duties and taxes on the goods or services invoiced by the unit with the exception of the VAT invoiced by the unit vis-a-vis its customer and other similar deductible taxes directly linked to turnover.

Turnover also includes all other charges (transport, packaging, etc.) passed on to the customer, even if these charges are listed separately in the invoice. Reduction in prices, rebates and discounts as well as the value of returned packing must be deducted. Price reductions, rebates and bonuses conceded later to clients, for example at the end of the year, are not taken into account. Income classified as other operating income, financial income and extraordinary income in company accounts is excluded from turnover. Subsidies received from public authorities or the institutions of the European Union are also excluded.

The turnover is expressed in current prices valid at the making out of a bill.

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TURNOVER INDICES OF OTHER SERVICES

2010 = 100

	2010	2011	2012	2013	
UKUPNO	100,0	105,4	103,2	108,6	TOTAL
H - Saobraćaj i skladištenje	100,0	105,8	99,3	94,8	<i>H - Transportation and storage</i>
I - Usluge smještaja i ishrane	100,0	101,6	111,6	114,1	<i>I - Accommodation and food service activities</i>
J - Informisanje i komunikacije	100,0	105,1	112,2	109,6	<i>J - Information and communication</i>
K - Finansijske djelatnosti i djelatnost osiguranja	100,0	105,8	93,6	111,1	<i>K - Financial and insurance activities</i>
L - Poslovanje nekretninama	100,0	105,9	108,2	105,0	<i>L - Real estate activities</i>
M - Stručne, naučne i tehničke djelatnosti	100,0	107,7	104,6	110,6	<i>M - Professional, scientific and technical activities</i>
N - Administrativne i pomoćne uslužne djelatnosti	100,0	108,0	110,2	103,4	<i>N - Administrative and support service activities</i>
P - Obrazovanje	100,0	101,5	130,1	129,3	<i>P - Education</i>
Q - Zdravstvena i socijalna zaštita	100,0	108,2	107,9	82,0	<i>Q - Human health and social work activities</i>
R - Umjetničke, zabavne i rekreativne djelatnosti	100,0	104,6	100,5	132,8	<i>R - Arts, entertainment and recreation</i>
S - Ostale uslužne djelatnosti	100,0	104,2	96,4	78,7	<i>S - Other service activities</i>